



Servisio di Statement Nobo

Kerido sosio,

Despues di a traha intensivamente pa restablesé nos servisio di ofresé estado di kuenta
(Statements) riba nos plataforma "miKep", nos ke anunsiá ku e sistema ta operashonal atrobe.

Nos kier a hasi uso di e oportunidat pa informá un i tur ku pa motibu di e "Lockdown" a surgi un retraso administrativo di mas o menos 6 siman. Esaki lo (por) tin komo konsekuensia ku e saldo(nan) indiká den e estadonan di kuenta di e lunanan aprel i mei 2021 no ta kompletu.
Nos ta komprometé nos mes ku pa luna di yüni 2021 si lo mira tur transakshon prosesá.

Nos kier a ofresé un diskulpa sinsero pa e inkonveniensia ku no por aksedé na e estadonan di kuenta on-line a representá. Na mes momentu nos kier a ekspresá nos gratitut pa e komprendishon i pasensi ku nos por a risibí di nos sosionan.

Nos kier a invitá nos sosionan pa bolbe aksesá na estadonan di kuenta via :

<https://mi.kep.cw/>

Nos siguiente enfoke ta pa restablesé historial di estadonan di kuenta "on-line". Keda pendiente pa un anunsio den próksimo simannan enkuanto esaki.

Atentamente,

Tim di Maneho di KEP

The screenshot displays a 'Statement of Account' from the miKep platform. At the top, it shows the logo of Kooperatieve KEP and its address: Schottegasseweg West 359, Willemstad, Curacao. It also lists contact information: Phone: +599 9 8683290 and Email: info@kep.cw. The main section is titled 'Statement of Account' and includes fields for Date & Time (30 May 2021 - 07:05:17 am), Account Number, Member Name, Address, and Transactions for (March 2021). Below this, there are two tables: 'Summary of Open Shares' and 'Account Details'. The 'Summary of Open Shares' table shows shares for suffixes S1, S2, S4, and S5, categorized by TaxType (NonTaxable, Taxable) and Description (Akshon, Deposito, Inter, Dividend). The 'Account Details' table shows transactions for suffix S1 Akshon and suffix S2 Deposito, detailing dates, effective dates, types (Deposit, Withdrawal, Dividend, Backup Withholding), descriptions, amounts, and balances. At the bottom, there are buttons for 'Back or Dashboard' and 'Print..'

New Statement Service

Dear Member,

After a period of intense preparatory work with the aim to re-establish access to "Statements" through the "miKep" platform, we herewith announce that the system is again operational.

We want to inform you that due to the "lockdown" we have incurred an administrative delay of up to 6 weeks. This will have as a potential consequence that account balances pertaining to the months of April and May 2021 are not (completely) reflective of your

account. We are committed to have this situation completely addressed for your June 2021 statement..

We want to offer our sincerest apology for any inconvenience you might have experienced due to not having on-line access to your account statements . At the same time we want to avail ourselves of the opportunity to express our gratitude for your understanding and patience to allow us to address this issue.

We invite you to access your account statements through :

<https://mi.kep.cw/>

Our next endeavor is to re-establish access to the history of the account statements on-line

Please be attentive to an announcement to that effect in the coming weeks.

Sincerely,

KEP Management Team.



